

## FIELD SERVICE RATES

### FIELD SERVICE (Standard) **\$160 / hour**

- 8 hour minimum if air travel is required (standard)
- 4 hour minimum if auto travel exceeds 200 miles (both ways combined)

### TRAVEL TIME (Each Way) **\$95 / hour**

- Portal to Portal / 12 hr Max. Domestic / 24 hr Max. International
- Travel outside normal business hours (Monday-Friday)

**\$125 / hour**

### TRAINING **Per Person / 2 Person Min. / 5 Person Max.**

- On Site
- Comprehensive Training (KMT HQ)

**\$190 / hour**

**\$700 / day**

### OVERTIME

- Over 8 hours in same day work
- Weekends & Holidays

**1.5x Standard Rates**

**2x Standard Rates**

### EMERGENCY RATES

- Same day dispatch of technician or arrival demanded in less than 24 hrs.
- Rate depends on availability

**2x Standard Rates**

### CANCELLATION FEES ON SCHEDULED SERVICE

- 24 hours prior to service technician departure
- After service technician departure, but before scheduled service
- After service technician arrival

**\$0 + Expenses\***

**\$250 + Expenses\***

**\$500 + Expenses\***

*\*Travel Time Included*

### CONDITIONS FOR SERVICE:

A purchase order should be provided when service is scheduled. If the purchase order is issued with a "not-to exceed limit," the limit should be sufficient to cover all reasonable and expected charges as defined by the technical services department. If the actual cost of service exceeds the limit of the purchase order, the customer will be responsible for amending the purchase order to cover the actual charges. *If a credit card is to be used for payment, it will be "pre-authorized" before any service work is performed and before any KMT Genuine Parts are transferred.* Emergency services can usually be scheduled within 24 hours.

All KMT Technical service will be conducted per conditions specified in the Service Supervisor agreement, LD-146 (domestic), or LD-147 (foreign).

**Note: Prices, terms, and conditions are subject to change.**

For special considerations, please contact the KMT Aftermarket Director, Dann Diaz, at Dann.Diaz@kmtwaterjet.com or 800-826-9274.

Terms & Conditions: <https://www.kmtwaterjet.com/a-kmt-waterjet-terms-and-conditions.aspx>

- Only **KMT Genuine Parts** are used for replacement or repair of KMT Equipment.
- Imitation parts do not meet our stringent requirements for QUALITY and SAFETY.
- Any use of non-KMT Genuine Parts on KMT Equipment may reduce component lifetimes, compromise safe failure modes, and could void the Warranty.